Dear Valued Clients,



Re: New Electronic Medical Record System

As we continue to strive to provide you with quality services, Cedar Creek Integrated Health has made the decision for an exciting change to a new computer system for your health records.

Since December of 2023, our front desk, health care and social service staff have been learning to use this new system. As we all navigate the utilization of this new and vastly improved program, we want to first apologize for any inconvenience or challenges this presents to you in addition to asking for patience as we work to implement it.

This new software also brings exciting new features allowing you more hands on access to your records and putting you in the driver's seat of your individualized care and team!

- One feature in particular is your new CLIENT PORTAL! <u>https://pay.myportal.md/online-payment?param1=OE65wPmh4Xrpf67t7I2qJg%3D%3D</u> This allows you to have access to your records, medication lists if applicable, and being able to message members of your team or the receptionist at your location. In addition to this, we also now have an automated reminder call system that you get to set preference of. Whether you want a phone call, an email or a text message, customizing your experience is now available! To ensure immediate access, speak with your receptionist at your office and make sure you provide them with an email address to receive link and/or communication to.
- Another exciting new feature is an in-system telehealth platform that will make it so you do not have to download or utilize Zoom going forward. We are still ironing out some technical aspects of this, however, are expecting to have full implementation of it by April 1<sup>st</sup>. Please be on the look out if you utilize telehealth with your provider for a new/different link coming to you.

\*\* IMPORTANT - We will protect the privacy of your personal health information during the change to the new system, in keeping with Our Statement of Information Practices. With that being said, attached is a **Release of Information** that is of the utmost importance for you to fill out, sign and return so that we may transfer your records from our old Electronic Medical Record System to our new system. <u>We will be</u> **unable to make this transfer of your records without this release.** 

If you have any questions about the change, please feel free to reach out to your location. Contact information has been provided at the bottom of this letter for quick reference.

We look forward to continuing to serve you and those in our community.

Thank you, Cedar Creek Integrated Health Administration

## **Cedar Creek Integrated Health** Authorization to Use/Disclose Protected Health Information

<b>Patient Information</b> (Print your name or the name of the patient whose information is to be released.)		Name						Birthda	Birthdate			
		Other Names Used										
		Mailing Address										
		City			1		State		Zip			
Organization		Facility Name Harmony Medical – Medical Information International, LTD										
(Who has the information want released? Be specifi		Address 11541 East Winchester Lane; Ellicott City, MD 21042										
want released? De specific)		Phone 866-990-2684 H						ax				
**DISCLAIMER - The person /s]/organiza		Allegiance MD Software, Inc										
		Address6914 South Yorktown Avenue Suite 200CityTulsaStateOKZip74136										
		City Tulsa						OK	F	74136		
		Phone 800-868-1923 tion(s) listed may not be covered by state/federal rules privacy and security of data an						880-630-28		nformation that is		
_					provided them.							
Information to	ange of Information to be Released From: 1/1/2020						To: 1/1/2025					
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Completed by:		Date					
<b>REVOCATION AUTHORIZATION</b>							
I hereby revoke (cancel) this Authorization to Use/Disclose Protected Health Information.							
Signature		Date					

\*45 CFR 164.501; 45 CFR 164.512; 45 CFR 164.524; 45 CFR 164.526; 45 CFR 160.103; 42 CFR Part 2