Dear Valued Clients,



Re: New Electronic Medical Record System

As we continue to strive to provide you with quality services, Cedar Creek Integrated Health has made the decision for an exciting change to a new computer system for your health records.

Since December of 2023, our front desk, health care and social service staff have been learning to use this new system. As we all navigate the utilization of this new and vastly improved program, we want to first apologize for any inconvenience or challenges this presents to you in addition to asking for patience as we work to implement it.

This new software also brings exciting new features allowing you more hands on access to your records and putting you in the driver's seat of your individualized care and team!

- One feature in particular is your new CLIENT PORTAL! <u>https://pay.myportal.md/online-payment?param1=OE65wPmh4Xrpf67t7I2qJg%3D%3D</u> This allows you to have access to your records, medication lists if applicable, and being able to message members of your team or the receptionist at your location. In addition to this, we also now have an automated reminder call system that you get to set preference of. Whether you want a phone call, an email or a text message, customizing your experience is now available! To ensure immediate access, speak with your receptionist at your office and make sure you provide them with an email address to receive link and/or communication to.
- Another exciting new feature is an in-system telehealth platform that will make it so you do not have to download or utilize Zoom going forward. We are still ironing out some technical aspects of this, however, are expecting to have full implementation of it by April 1st. Please be on the look out if you utilize telehealth with your provider for a new/different link coming to you.

** IMPORTANT - We will protect the privacy of your personal health information during the change to the new system, in keeping with Our Statement of Information Practices. With that being said, attached is a **Release of Information** that is of the utmost importance for you to fill out, sign and return so that we may transfer your records from our old Electronic Medical Record System to our new system. <u>We will be</u> **unable to make this transfer of your records without this release.**

If you have any questions about the change, please feel free to reach out to your location. Contact information has been provided at the bottom of this letter for quick reference.

We look forward to continuing to serve you and those in our community.

Thank you, Cedar Creek Integrated Health Administration

Cedar Creek Integrated Health Authorization to Use/Disclose Protected Health Information

Patient Information (Print your name or the name of the patient whose information is to be released.)		Name						Birthda	Birthdate			
		Other Names Used										
		Mailing Address										
		City			1		State		Zip			
Organization		Facility Name Harmony Medical – Medical Information International, LTD										
(Who has the information want released? Be specifi		Address 11541 East Winchester Lane; Ellicott City, MD 21042										
want released? De specific)		Phone 866-990-2684 H						ax				
**DISCLAIMER - The person /s]/organiza		Allegiance MD Software, Inc										
		Address6914 South Yorktown Avenue Suite 200CityTulsaStateOKZip74136										
		City Tulsa						OK	F	74136		
		Phone 800-868-1923 tion(s) listed may not be covered by state/federal rules privacy and security of data an						880-630-28		nformation that is		
_					provided them.							
Information to	ange of Information to be Released From: 1/1/2020						To: 1/1/2025					
be Released (What do you want sent Int		formation to be released:										
or released? Check the	EN	TIRE R	ECORD									
appropriate box or boxes.)												
		represe	entative : e (Harmo	to ac	cess and tran	, MT 59865, a co Isfer the data sei ew EMR storage	t of my P	HI from the	e curr	rent EMR		
		Disclo	sure Met	thod	DIGITAL	СОРУ						
 state privacy and sec *Psychotherapy note Information in my he (AIDS), human imm Information used/dis assure protection fro Treatment, payment, Requests for copies of I have the right to revinformation that has Unless otherwise review expiration date/even 	y behavic aurity regu- es and sub- calth reco- unodefic closed is m re-disc enrollme of health r voke this already b voked, thi t/conditio	bral health ulations. stance use rd may inc iency viru solely inte losure fro ent, or elig records are authorizat been discle s authoriz n, this aut authorizat	services to e disorder tu clude inforn s (HIV), vi ended for th m the rece: ibility for b e subject to ion at any osed in resp ation will o chorization	o includ reatme mation iral hep he rece iving p ponefit: o reprod time. I ponse t expire will ex lose Ma	nt notes have add related to sexuall patitis, and geneti iving party and re- party. s may not be cond duction fees in acc Revocation must o this authorization on the following spire one (1) yea edical Records to	e-disclosure is unauthor litioned on whether I s cordance with Federal be in writing and on f	curity protects, acquired i orized. How sign this autiliand State la ile. Revoca <u>01/01/2025</u> gned. oved by the	ctions. immunodefici vever, we are horization. aw. tion will not a c Failure to sp	ency sy unable upply to becify a Party.	yndrome to		
		— 1-			OFFICE USE	ONLY	1					
Signature/ID Verified	Yes	🗌 No			ACCT#	· · · ·	#	# Pages Rele	ased			

Completed by:		Date					
REVOCATION AUTHORIZATION							
I hereby revoke (cancel) this Authorization to Use/Disclose Protected Health Information.							
Signature		Date					

*45 CFR 164.501; 45 CFR 164.512; 45 CFR 164.524; 45 CFR 164.526; 45 CFR 160.103; 42 CFR Part 2